



STATE OF WEST VIRGINIA  
OFFICE OF THE ATTORNEY GENERAL  
DARRELL V. MCGRAW, JR.  
CONSUMER PROTECTION DIVISION  
1-800-368-8808 or 304-558-8986

# Press Release

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**ATTORNEY GENERAL DARRELL MCGRAW  
SUES AIR DOC SERVICES, A PRINCETON  
CONTRACTOR, FOR DECEPTIVE BUSINESS PRACTICES**

Attorney General Darrell McGraw filed suit today against Richard "Rick" Gibson and Glenda Marlene Gibson, doing business as Air Doc Services, for refusing to complete contracted work and then refusing to refund consumer's deposits, among other deceptive business activities. Attorney General McGraw's Consumer Protection Office seeks a preliminary order from the Mercer County Circuit Court to shut down Air Doc because of numerous violations.

Air Doc is a heating and air conditioning company that contracted with consumers to supply and install heating and air conditioning systems in Mercer and surrounding counties. The Attorney General's Office received several complaints that Air Doc would cash consumers deposits but not supply the heating and cooling equipment or provide the work required by the contract. Customers that contacted Air Doc discovered that Rick and Marlene Gibson would provide numerous excuses on why their systems were not installed. Other consumers complained that Air Doc simply quit answering the phone and did not return messages inquiring about their systems. Consumers didn't get their cash deposits back even though Air Doc never did the work.

"Our office will continue to take action against contractors preying on West Virginia consumers," said Attorney General McGraw. "Because Air Doc and the Gibsons made numerous misrepresentations, consumers willingly gave them hard-earned money even though Air Doc had no intention of installing the heating and cooling systems."

The lawsuit, filed in Mercer County, seeks injunctive relief, restitution for those affected, civil penalties, costs, and attorneys' fees. Anyone who may have been victimized by Air Doc is encouraged to call Attorney General McGraw's consumer protection hotline at 800-368-8808 or 304-558-8986.

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